



TheDow
EVENT CENTER



Memorandum

303 Johnson Street, Saginaw, MI, 48607, Phone: (989) 7559-1320, Fax (989) 759-1322

Job Description: Usher

Usher/Ticket Taker: As part of the Guest Services team, ushers are responsible for providing excellent customer service at all The Dow Event Center events. This includes (but is not limited to) greeting guests, providing information and directions, assisting with problems/issues, taking tickets, ensuring guest safety, light janitorial work, light labor duties, and controlling ticket access points throughout The Dow Event Center.

Minimum Requirements: Candidates are required to have at least one (1) year prior customer service experience, preferably in a sports/entertainment venue environment. All applicants must have a high school diploma or equivalent and must be at least 18 years old. Applicants must be able to work nights, weekends (Saturday/Sunday), and holidays throughout the year. Applicants will be required to stand for long periods of time, and be able to bend, lift, and climb stairs.